



DISCLOSURE STATEMENT (Financial Adviser)

Name of financial adviser: Susan Carol Templeton

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This disclosure statement was prepared on: 1 April 2020

It is important that you read this document

This information will help you to choose a financial adviser that best suits your needs. It will also provide some useful information about the financial adviser that you choose.

What sort of adviser am I?

I am a registered, but not authorised, financial adviser.

I can give you advice about category 2 financial products such as mortgages, home loans, personal loans, life insurance, health insurance, risk insurance, consumer credit contracts, and other insurance products. I specialise in the area of residential mortgage lending and financial advice related to purchasing, building or developing real estate.

What should you do if something goes wrong?

If you have a problem, concern, or complaint about any part of my service, please tell me so that I can try to fix the problem.

You may contact the internal complaints scheme by telephoning 027 220 2053 by email to help@nichemortgages.co.nz or by writing to: PO Box 32464 Devonport, Auckland 0744.

If we cannot agree on how to fix the issue, or if you decide not to use the internal complaints scheme, you can contact Financial Services Complaints Limited. This service will cost you nothing, and will help us resolve any disagreements. You can contact Financial Services Complaints Limited at—

Address: Level 4, Sybase House, 101 Lambton Quay, Wellington 6011

PO Box 5967, Wellington 6140

Telephone number: 0800 347 257

Email address: complaints@fscl.org.nz

How am I regulated by the Government?

You can check that I am a registered financial adviser at <http://www.fspr.govt.nz>.

The Financial Markets Authority regulates financial advisers. Contact the Financial Markets Authority for more information, including financial tips and warnings.

You can report information or complain about my conduct to the Financial Markets Authority, but in the event of a disagreement, you may choose to first use the dispute resolution procedures described above (under **What should you do if something goes wrong?**).

Declaration

I, Susan Carol Templeton, declare that, to the best of my knowledge and belief, the information contained in this disclosure statement is true and complete and complies with the disclosure requirements in the Financial Advisers Act 2008 and the Financial Advisers (Disclosure) Regulations 2010.

Signed:

